



MKCL
Creating a Knowledge Lit World
www.mkcl.org

IT SERVICE POLICY

We at MKCL are committed to providing reliable, secure, and high-quality IT services to our customers and stakeholders.

We at MKCL shall ensure that all IT services are delivered efficiently, effectively, and on time to meet customer requirements and expectations.

We at MKCL shall comply with all applicable legal, regulatory, and information-security requirements in the delivery and management of IT services.

We at MKCL shall continually improve our IT service processes, systems, and performance to enhance customer satisfaction and business value.

We at MKCL shall promote awareness, accountability, and teamwork among employees to strengthen our IT service excellence.

Managing Director

DIN 00143616

Maharashtra Knowledge Corporation Limited (MKCL)

CIN U80302PN2001 PLC135348,

PUNE

Date: 25-11-2025

(IT Service Policy is being communicated and understood within the Organisation.
All stakeholders have been communicated about the IT Service Policy)